



Percentage Changes by Product Category

Product	Percent Change
First-Class Mail – overall	2.1
Single-piece letters and cards	2.5
Flats	1.6
Parcels	10.9
Presort letters and cards	1.6
International (includes letters, cards, flats, and extra services)	4.7
Standard Mail – overall	2.1
Letters	1.9
Flats	2.2
Carrier route letters, flats, and parcels	2.4
High density/saturation letters	2.3
High density/saturation flats and parcels	2.7
Periodicals – overall	2.1
Outside county	2.1
Inside county	2.1
Package Services – overall	2.1
Parcel Post	2.5
Bound Printed Matter (BPM) flats – primarily heavy catalogs	0.5
BPM Parcels – primarily product order fulfillment	1.9
Media Mail/Library Mail	2.6
Extra Services – overall	-0.7
Certified Mail®	3.5
Registered Mail™	1.4
Insurance	2.6
Return receipt	1.8
Collect on Delivery (COD)	2.8
PO Boxes	2.4

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